



**kapsch** >>>  
challenging limits

Kapsch TrafficCom

***What's important.***  
*Kapsch TrafficCom Company Policy.*

# Kapsch TrafficCom.

## Company Policy.

We maintain and implement the highest quality standards in all business areas and organizational units supporting our strategy. Our leaders take responsibility to set appropriate objectives to ensure the effectiveness of the management system with all its requirements. We continuously improve and optimize our processes and the performance of our management system.

### We value our customers, partners and the environment.

- > Enhance customer satisfaction by meeting customers expectations, applicable requirements as well as relevant compliance obligations
- > Provide consistently a high quality product and service portfolio as contribution to our customers valuable business assets
- > Obligate subcontractors, suppliers and service providers to adhere to the standards we have established
- > Minimize environmental impact of products and services during their life cycle by benchmarking being up2date with technology standards

### We encourage our employees.

- > Improve continuously the working conditions in physical, psychological, social and technical aspects to ensure a safe and healthy work environment by involving our employees and the staff council
- > Provide regular ongoing education and training measures for our employees to foster awareness, competencies and appropriate behavior in line with legislation, defined standards and our strategy
- > Create an environment that respects the dignity of every human being
- > Offer all employees the same opportunities in terms of development, remuneration and freedom of expression

### We take responsibility.

- > Utilize resources in an economical way to gain sustainability, environmental protection and diligent energy consumption
- > Recognize opportunities and risks in a timely manner and react accordingly to be in line with our management system and its derived objectives
- > Commit to fulfill legal requirements in all our activities and exceed these where possible and practicable
- > Preserve the confidentiality, integrity and availability of information

We, the executive management board of Kapsch TrafficCom and all employees herewith commit to comply with and implement the requirements of the management system in all our business sectors and activities.

Vienna, December 12, 2018



Georg Kapsch



André Laux



Alfredo Escriba  
(April 1<sup>st</sup> 2019)

#### Note.

The HSSEQ Management System (Health, Safety, Security, Environment, Quality) comprises the areas of health protection, safety at the workplace, information security, environment, quality and service management.