

Press release

Kapsch TrafficCom Upgrades Traveller Information System in Dallas-Fort Worth.

New system allows agencies to optimize operations while providing travellers with personalized, real-time traffic and transit information.

Vienna/McLean (VA); September 26, 2018 – Kapsch TrafficCom announces the successful upgrade of the existing Traveller Information System and mobile app to a new “Next Generation” system for the North Central Texas Council of Governments (NCTCOG) in the Dallas-Fort Worth area. The new platform is powered by the Kapsch EcoTrafIX™ software for which Kapsch served as the lead systems integrator. The fully integrated system allows agencies to share information, optimize operations, and balance traffic flow while providing travelers with personalized, real-time traffic and transit information that enables them to make better decisions about how they travel in the region. Kapsch will maintain the new system for NCTCOG for a two-year period, and will continue to enhance it based on new data sources and customer feedback when applicable.

Integrated services for travelers

The Dallas Integrated Corridor Management (ICM) project initially comprised the US 75 corridor and utilized an Information Exchange Network to provide regional agencies with real-time data about roadway conditions, which were shareable with the public via the “511 system”. Under the leadership of NCTCOG, the project scope increased to include more than 19 agencies in 12 counties and over 9,500 km of regional roads. The new system provides a platform of integrated applications including a bilingual (English-Spanish) public website and a phone system, subscription-based XML web services, and new performance measures dashboard that analyzes road network conditions. As part of the system upgrade, the mobile app, interactive voice response (IVR) and web services were enhanced. Waze data was also introduced to facilitate incident detection capabilities and enhance the richness of traffic data collected in the system. These new features meet the increased demand of regional users, while offering enhanced situational awareness and coordination for all participating agencies.

Real-time information for traffic agencies

The integrated platform is powered by the Kapsch EcoTrafIX™ software, which offers regional transportation agencies an integrated, multimodal platform for managing their transportation network and sharing real-time information with both each other and the public. Kapsch EcoTrafIX™ boosts the efficiency of transportation operators by providing a fully map-based situational awareness of the entire intersections and arterials network, accelerating collaboration between stakeholders, optimizing safety and response plans via automatic incident detection, and forecasting future traffic conditions.

“North America is one of the fast growing markets for urban mobility solutions,” said Georg Kapsch, CEO Kapsch TrafficCom. “Projects like these in Dallas show how both travelers and transportation agencies can directly benefit from having an integrated transportation platform that optimizes traffic management and information sharing.”

Kapsch TrafficCom is a provider of intelligent transportation systems in the fields of tolling, traffic management, smart urban mobility, traffic safety and security, and connected vehicles. As a one-stop solutions provider, Kapsch TrafficCom offers end-to-end solutions covering the entire value creation chain of its customers, from components and design to the implementation and operation of systems. The mobility solutions supplied by Kapsch TrafficCom help make road traffic safer and more reliable, efficient, and comfortable in urban areas and on highways alike while helping to reduce pollution.

Kapsch TrafficCom is an internationally renowned provider of intelligent transportation systems thanks to the many projects it has brought to successful fruition in more than 50 countries around the globe. As part of the Kapsch Group, Kapsch TrafficCom has subsidiaries and branches in more than 30 countries. It has been listed in the Prime Market of the Vienna Stock Exchange since 2007 (ticker symbol: KTCG). Kapsch TrafficCom currently has more than 5,200 employees, and generated revenue of approximately EUR 693.3 million in fiscal year 2017/18.

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