

Press release

Kapsch BusinessCom's cyber defense center fends off hackers.

Since 2017, Kapsch BusinessCom has been operating its own Cyber Defense Center (CDC) for the purpose of identifying, analyzing, and containing cyberattacks. Kapsch, the only company in Austria to deploy "TÜV-Trusted IT Security Auditors" as part of its IT security concept, guarantees around-the-clock protection against rising cybercrime.

Vienna, January 25, 2018 – "To put a stop to hackers, you have to be smarter, quicker to respond and more efficient than they are," says Timo Jobst, Head of Kapsch Cyber Defense Center. The highly qualified experts at the new specialist unit identify and analyze attacks and anomalies each and every day, which gives them a unique set of data points to work from. Paired with the right technologies, that information can be used to identify attacks to enable a swift, pinpointed response to any incidents: "Not only throughout the entire Kapsch Group, but also among our customers," adds Jobst.

All over the world, cybercrime causes damage to the economy of around EUR 500 billion each year. Kapsch, as a leading expert in data security and data management, has expanded its portfolio in the field of ICT by opening the Cyber Defense Center. "No matter how well-prepared or protected you are, a motivated attacker will always find a way into a network," explains Christian Üblbacher, Head of Security Solutions at Kapsch. He adds: "As soon as we face that fact, we can find solutions to the problem." In addition to prevention, the CDC also focuses on identifying and isolating cyberattacks. Customers benefit from a tightly-knit security network, which guarantees fast response times when crises occur.

The Center's 2-in-1 concept provides optimum protection against cyberattacks. The first pillar consists of a Managed Defense Service (MDS), where information relevant to security is collected from the network as well as from devices, applications, and log files. Acting as a human-machine interface, the MDS combines the analytical thinking skills and expertise of Kapsch employees with technical support from various tools, defined workflows, and effective processes to enable attacks to be identified early and damage to be either mitigated or prevented entirely.

The Kapsch Emergency Response (ER) unit represents the second pillar. Should a company's systems be breached by an attacker, the security event is assessed, scoped, and analyzed. The CDC works together with the company to develop an immediate strategy to restore normal, secure operations as quickly as possible.

Initial successes have been quickly evident. Every day, numerous attacks, anomalies, and malware are identified, contained, and subsequently eliminated in the networks monitored.

The new Cyber Defense Center bundles Kapsch's experience in data security, infrastructure development, and network analysis to form a center of competency that is one-of-a-kind in Austria.

Kapsch BusinessCom, a Kapsch Group company, supports companies in taking their business performance to the next level and developing new business models. As a leading partner in digitalization, the company operates as a consultant, system supplier, and service provider. Kapsch BusinessCom is the ideal partner for keeping abreast of rapidly evolving digital technologies thanks to its widespread expertise in handling large quantities of data and matters of security, in addition to the valuable experience gained from successful implementation of a variety of use cases across numerous industries. The company's comprehensive portfolio in Austria, Romania and the DACH region includes technology solutions for intelligent and – most importantly – secure ICT infrastructure along with smart building technology, media and security technology, and outsourcing services. Kapsch pursues a strategy of manufacturer independence, cooperates with leading global providers such as HPE, Cisco, and Microsoft, and participates in a wide network of research partners and industry-specific solution providers ranging from startups to major corporations.

Kapsch BusinessCom services more than 17,000 customers both locally and globally, including Allianz, Erste Bank, ÖBB, OMV, ORF, and Vodafone. In the fiscal year 2016/2017, Kapsch BusinessCom generated revenue of approximately EUR 320 million with its 1,200 employees.

Press contact:

Alf Netek

Chief Marketing Officer & Press Officer
Kapsch Aktiengesellschaft
Am Europlatz 2, 1120 Vienna, Austria
T +43 50 811 1700
alf.netek@kapsch.net

Jutta Hanle

Vice President Marketing & Communications
Kapsch BusinessCom AG
Wienerbergstraße 53, 1120 Vienna, Austria
T +43 50 811 5787
jutta.hanle@kapsch.net

Further information: www.kapsch.net/kbc
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