

Kapsch TrafficCom

What's important.
Kapsch TrafficCom Company Policy.

# Kapsch TrafficCom Group.

## Company Policy.

Kapsch TrafficCom is a thought and innovation leader and globally renowned providing end-to-end transportation solutions for a healthy world without congestion.

### We drive sustainable growth.

- Support our strategy by maintaining and implementing high quality standards in all business areas and organizational units
- Responsibility taken by our leaders to set appropriate objectives to ensure the effectiveness of the management system with all its requirements
- > Continually improve and optimize our processes and the performance of our management system
- Actively drive transformation and cope with increased challenges

#### We value our customers, partners and the environment.

- Make the customer the reason of our existence, enhance customer satisfaction by meeting customers' expectations, applicable requirements as well as relevant compliance obligations
- > Provide consistently a high quality product and service portfolio as contribution to our customers valuable business assets
- > Work with subcontractors, suppliers and service providers to adhere to the standards we have established
- Minimize environmental impact of products and services during their life cycle being up to date with technology standards

#### We encourage our employees.

- > Improve continually the working conditions in physical, psychological, social and technical aspects to ensure a safe and healthy work environment by consultation & participation of our employees
- Provide regular ongoing education and training measures for our employees to foster awareness, competencies and appropriate behavior in line with legislation, defined standards and our strategy
- Create an environment that respects the dignity of every human being
- > Offer all employees the same opportunities in terms of development, remuneration and freedom of expression

#### We take responsibility.

- > Utilize resources in an economical way to gain sustainability, environmental protection and diligent energy consumption
- Recognize opportunities and risks in a timely manner and act accordingly
- Commit to fulfill legal requirements in all our activities and exceed these where possible and practicable
- > Preserve the confidentiality, integrity and availability of information

We, the executive board of Kapsch TrafficCom and all employees, herewith commit to comply with and implement the requirements of the management system in all our business sectors and activities.

Vienna, November 2024

Georg Kapsch CEO Samuel Kapsch COO (1st April 2025) Alfredo Escribá CTO

Note. The HSSEQ Management System (Health, Safety, Security, Environment, Quality) comprises the areas of health protection, safety at the workplace, information security, environment, quality and service management.