



Certificate

Kapsch TrafficCom AG
Am Europlatz 2, A 1120 Wien



This certificate confirms that the organisation above has been audited and that their effective

INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM

is in accordance with the requirements of the international standard

ISO/IEC 20000-1:2018

Scope & Applicability:

The service management system of Kapsch TrafficCom AG supporting the provision of Professional Services, Technical Support Services, Platform & Infrastructure Services to Tolling and Traffic Management customers and Technical & Commercial Operations to Tolling customers only from Am Europlatz 2, 1120 Vienna.

Certified locations / organisational units:

Am Europlatz 2, A 1120 Vienna

Registration No: SMS-00009/0

Date of initial issue: 07.11.2008

Valid until: 15.06.2029

Vienna, 15.06.2026

Ing. Thomas Mann CEO

CIS - Certification & Information Security Services GmbH



CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021-1 and is accredited by Accreditation Austria.

The validity of the CIS certificate is confirmed by annual surveillance audits and has to be renewed by a recertification audit after three years. The current validity of the certificate is documented exclusively on the internet under www.cis-cert.com/service/search-for-system-certificates/.