

KAPSCH TRAFFICOM USA INC. DATA PRIVACY FRAMEWORK (DPF) PRIVACY STATEMENT

Effective Date: 2 September 2025

Kapsch TrafficCom USA, Inc. and its US affiliates, including Kapsch TrafficCom Inc., Kapsch TrafficCom Services USA, Inc., and Streetline Inc. ("KTC USA," "we," "us," or "our"), comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF) and the UK Extension to the EU-U.S. DPF as established by the U.S. Department of Commerce. KTC USA has certified to the U.S. Department of Commerce that it adheres to the EU-U.S. DPF Principles concerning the processing of personal data received from the European Union and the United Kingdom (including Gibraltar) under these frameworks.

In the event of any conflict between this Privacy Policy and the EU-U.S. DPF Principles, the Principles shall prevail. To learn more about the Data Privacy Framework (DPF) program and view our certification, please visit the [DPF website](#).

TYPES OF PERSONAL DATA COLLECTED

We collect personal information that identifies, relates to, describes, or is capable of being associated with you when you visit our website: name, address, email address, phone number, IP address, payment information, billing details, financial account number, license plate number, surveillance images, temporary vehicle ID number, tolling tag number, tolling transponder number, user name, vehicle identification number, vehicle photograph, location information collected through GPS services, transponder tag.

SCOPE OF DATA USE

We collect and process personal data received from the EU and UK to:

- Support customer and employee-related processes (as outlined in our Privacy Statement).
- Comply with legal obligations and enforce our rights.

For HR data, KTC USA ensures it is processed solely for employment purposes in line with the DPF Principles.

YOUR PRIVACY RIGHTS

You have the right to:

- Access, correct, or delete your personal data.
- Opt out of certain data uses, such as marketing or non-essential third-party sharing.
- Seek recourse through our designated independent dispute resolution mechanism (PrivacyTrust DPF Service) or invoke binding arbitration if necessary.

Requests can be directed to:

United States:

Kapsch TrafficCom USA, Inc.
2855 Premiere Parkway, Suite F, Duluth, GA 30097
T +1 800 473 6103 | NAMprivacy@kapsch.net

EU & UK:

Kapsch TrafficCom AG
Am Europlatz 2, 1120 Vienna, Austria
T +43 50 811 0 | datenschutz@kapsch.net

Steps to address privacy-related concerns:

- i. Contact KTC USA directly to address your privacy-related concerns by emailing NAMprivacy@kapsch.net.
- ii. In compliance with the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF, KTC USA commits to refer unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF to Privacy Trust, an alternative dispute resolution provider based in the United Kingdom. If you do not receive timely acknowledgment of your DPF Principles-related complaint from us, or if we have not addressed your DPF Principles-related complaint to your satisfaction, please visit <https://www.privacytrust.com/drs/kapsch> for more information or to file a complaint. The services of Privacy Trust are provided at no cost to you.
- iii. Under certain conditions, you may invoke binding arbitration for complaints regarding DPF compliance that are not resolved through the aforementioned steps, by delivering notice to KTC USA and following the procedures and conditions set forth in [Annex I](#) of the DPF.
- iv. In compliance with the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF, KTC USA commits to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs) and the UK Information Commissioner's Office

(ICO) and the Gibraltar Regulatory Authority (GRA) with regard to unresolved complaints concerning our handling of human resources data received in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF in the context of the employment relationship.

ACCOUNTABILITY, SAFEGUARDS AND DATA RETENTION

KTC USA remains responsible for protecting personal data and ensuring third parties receiving such data adhere to equivalent privacy protections. Any non-compliance by third parties will result in remedial actions, including termination of services where necessary.

Personal data is retained only for as long as necessary to fulfill the purposes for which it was collected or as required by applicable laws and regulations.

HOW WE SHARE PERSONAL INFORMATION

We do not sell your personal information to third parties, however, we may share your information with third-parties for business purposes: service providers, Government Entities, Interoperable toll agencies.

KTC USA ensures all data transfers involving EU and UK personal data comply with the DPF Principles. This includes requiring all third-party recipients to adhere to equivalent privacy standards.

KTC USA is responsible for the processing of personal information received under the DPF Principles and any subsequent transfer to third parties acting as agents on our behalf.

FEDERAL TRADE COMMISSION JURISDICTION

The Federal Trade Commission has jurisdiction over KTC USA's compliance with the EU-U.S. Data Privacy Framework (EU-U.S. DPF) and the UK Extension to the EU-U.S. DPF.

MODIFICATIONS

We may update our Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify you of any changes by:

- Posting the updated Privacy Policy on this page.
- Sending an email notification or displaying a prominent notice on our website prior to the change becoming effective.
- Updating the "Effective Date" at the top of this Privacy Policy.

You are encouraged to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

DISCLOSURE TO PUBLIC AUTHORITIES

We may disclose personal information when required to do so by law, including in response to lawful requests by public authorities. This includes disclosures necessary to meet national security or law enforcement requirements. Such disclosures will be made in accordance with applicable legal standards and only to the extent necessary to comply with those obligations.