



Certificate

for
Kapsch TrafficCom AG

1120 Vienna, Europlatz 2

Scope of application: Technical Operations

EAC Codes:
18, 19, 28, 31 33, 34, 37.

kapsch >>>



The validity of the CIS Certificate will be maintained via annual surveillance audits and three yearly renewal audits.

This CIS Certificate confirms the application and further development of an effective

**INFORMATION TECHNOLOGY –
SERVICE MANAGEMENT SYSTEM**
complying with the requirements of standard
ISO/IEC 20000-1:2011

Registration No.: 910

Date of initial issue: Nov. 7, 2008

Valid until: Nov. 7, 2014

Vienna, June 20, 2011

CIS – Certification & Information Security Services GmbH

Erich Scheiber
General Manager

According to the Austrian accreditation law
BGBl. No. 468/1992, as amended and
promulgated BGBl. I No. 85/2002 by
Federal Ministry of Economy, Family and Youth
– Federal Republic of Austria
with regulation BGBl. II No. 353/2002,
last amended by BGBl. II No. 152/2009
accredited.